

Child Safety and Wellbeing Reporting Procedure (including mandatory reporting)

Policy Category: Child Safety

Status: Lakeside College

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At Lakeside College Name, we hold the care, safety and wellbeing of children and young people as a central and fundamental responsibility of our Lakeside College.

Lakeside College has developed the following Child Safety and Wellbeing Reporting Procedure.

This policy provides an overview of Lakeside College's approach to implementing Ministerial Order 1359 which sets out how the Victorian Child Safe Standards apply in Lakeside College environment.

It informs Lakeside College's community of everyone's obligations to act safely and appropriately towards children and guides our processes and practices for the safety and wellbeing of students across all areas of our work.

This policy aligns with the directions on Child Safety and Wellbeing provided by Lutheran Education VIC, NSW, TAS and ACT Ltd (LEVNT) to provide minimum directions on Child

Safety and Wellbeing to Lakeside College, promote consistency, good governance and best practice in our system and Lakeside College policy.

Lakeside College is committed to promoting and protecting the interests, safety and wellbeing of all children and students. Lakeside College has no tolerance for child abuse and harm to children and students.

All Staff as defined by this Procedure, are responsible for providing a supportive and safe Lakeside College environment where every child and student has a place, a voice and their story is known and respected.

These procedures form part of our Lakeside College's commitment to child safety and covers all forms of child abuse, sexual assault and mandatory reporting obligations that apply to all Lakeside College staff. This procedure should be read and applied in context with our Child Safety and Wellbeing Policy and Child Safety Code of Conduct.

Purpose

The purpose of this procedure is to:

- Set out how we will respond to allegations of suspected child abuse where a student is alleged to be involved in an incident of child abuse either as a victim or as a perpetrator in the allegation.
- Identify indicators of a child or young person being (or at risk of being) "abused," "otherwise harmed", "in need of protection", or subjected to "Reportable Conduct".
- Understand how to tell Lakeside College about students in these situations and take action to protect and support the student and others who may be impacted.
- Set out how we will comply with Lakeside College's organisational duty of care and help staff to fulfil their own duty to protect students (including obligations under the Failure to Protect offence).
- Set out how we will comply in a timely and appropriate manner with the obligations (under the law and under Lakeside College policy) to report child safety incidents or concerns to relevant external authorities, including:
 - Mandatory reporting of physical and sexual abuse to the Department of Families, Fairness and Housing (DFFH Child Protection).
 - Mandatory reporting of sexual offences against children (including grooming) to Police.
- Set out how we will comply with obligations under the Victorian Reportable Conduct Scheme
- Set out how we will comply with other laws, regulations, and relevant standards relating to recognising, reporting and responding to child safety incidents or concerns, including in particular Ministerial Order 1359.
- Ensure all complaints, concerns and safety incidents are reported so that they can be analysed to identify causes and systemic failures and inform continuous improvement.
- Ensure all complaints, concerns and safety incidents are documented, all required reports are made, and information is shared lawfully.
- Provide assurance that complaints of child abuse and harm will be taken seriously, reported, properly investigated, and responded to in a child-focused manner.

Scope

This procedure applies to all Lakeside College staff, including Lakeside College employees, School Board directors, volunteers and contractors with roles and accountabilities outlined in

this policy document (whether or not they work in direct contact with students). This policy provides direction to Lakeside College staff, contractors, students, parents and volunteers.

Staff must comply with this procedure at all times. This procedure applies in all areas of Lakeside College's environment. Where an allegation involves a student who is no longer at Lakeside College, also refer to the [Historical Sexual Abuse Policy](#). Action may also be taken under this procedure if the allegation relates to a current or past staff member.

Procedure Principles and Definitions

LEVNT Reporting Obligations

The LEVNT Executive Director is to be kept informed by the Principal of the following:

- Serious child safety concerns, risks or complaints
- Any suspected criminal offences that relate to Lakeside College community
- Serious harm or injury to a child due to school actions or activities
- Attestation on child safety compliance with MO 1359 on annual basis
- Reportable conduct concerns and reports
- Any actions, activities or risks related to actual, or risk of potential media attention or reputation impacts for LEVNT or Lakeside College

Criminal Offences

2.4.1 Failure to Disclose

All adults must report to Victoria Police when they form a reasonable belief that a sexual offence has been committed by an adult against a child under the age of 16.

Failure to disclose the information may be a criminal offence unless there is a 'reasonable excuse', or an individual has an 'exemption' from doing so.

If an adult reasonably believes that a sexual offence has been committed against a child under the age of 16 by another adult, then they must call Victoria Police on 000 or the local police station.

Failure to Protect

The Principal or Lakeside College leadership team who become aware that an adult associated with Lakeside College (such as an employee, contractor, volunteer or visitor) poses a risk of sexual abuse to a child under the care of Lakeside College (including grooming) must take all reasonable steps to remove or reduce that risk.

This may include removing the adult from child-connected and child-related work pending investigation. Failure to do so may be a criminal offence.

The obligation to protect a child applies to any staff member in a position of authority (for example Principal, Deputy Principals and School Executive).

Duty of Care

All representatives of Lakeside College must understand their role to keep children and young people safe. In particular, staff and volunteers have an obligation to avoid acts or omissions (failures) that could be reasonably foreseen to injure or harm students.

As part of this duty of care, all representatives of Lakeside College must report situations that may result in reasonably foreseeable risks of any kind of harm (including risks of child abuse and other harm) to students internally to the Principal, the Board Chair or LEVNT Executive Director if the matter relates to the Principal and externally to relevant authorities.

The PROTECT Four Critical Actions for Schools

The intention of these procedures is to support Lakeside College community in ensuring a child safe environment at Lakeside College, by providing guidance and procedures for Lakeside College staff and others connected with Lakeside College to appropriately respond to allegations or disclosures or concerns that they have of suspected child abuse or regarding the wellbeing of a child.

representatives of Lakeside College must follow the Four Critical Actions for responding to child abuse and Four Critical Actions for responding to student sexual offending.

The diagrams below provide a summary poster to guide the application of these detailed procedures and an easy reference to assist in training, awareness and implementation.

The PROTECT Four Critical Actions for Schools: Responding to Incidents, Disclosures or Suspicions of Child Abuse diagram (Four Critical Actions):

<https://content.sdp.education.vic.gov.au/media/four-critical-actions-childabuse-973>

The PROTECT Four Critical Actions for Schools: Responding to student Sexual Offending (student Sexual Offending Four Critical Actions):

https://www.education.vic.gov.au/Documents/about/programs/health/protect/FourCriticalActions_SSO.pdf

We will display the PROTECT diagram posters outlining the actions in our intranet portals, staffrooms and other strategic areas of Lakeside College to ensure that all representatives are aware of the actions to take as soon as they witness a child safety incident or develop a child safety concern, receive a disclosure or form a reasonable suspicion or belief that a child has been, or is at risk of being, abused or harmed.

representatives' Response to Child Safety Incidents or Concerns

As required by the Four Critical Actions and the student Sexual Offending Four Critical Actions, all representatives of Lakeside College must:

1. Meet their legal obligations to protect students from harm and take action in response to any emergency situations involving child safety incidents or concerns, (including those that occur at Lakeside College or Lakeside College events).
2. Report any and all child safety incidents or concerns involving our students to Lakeside College (including incidents or concerns that involve students aged 18 or over).
3. Make any and all reports to external authorities that are required by law or by the Four Critical Actions/student Sexual Offending Four Critical Actions/ Lakeside College policy (these are explained further in the Procedures section, below)
4. Provide ongoing support to affected students and representatives of Lakeside College.

Reporting internally to or consulting with a Child Safety Officer or the Principal, does not change any obligation under legislation to report to an external authority.

All representatives of Lakeside College must make reports to the relevant external authority if they form the required belief about the matter, even if the person they reported to internally at Lakeside College does not share that belief.

Lakeside College's Response to Internal Reports

Lakeside College will take appropriate, prompt action in response to all child safety incidents or concerns, including all complaints, allegations or disclosures of abuse or other harm, when these are reported to Lakeside College, whether by representatives, students, parents/carers or anyone else.

Lakeside College's response will include:

- Reporting all matters that meet the required relevant thresholds externally to DFFH Child Protection, the Police, the SSR, and/or the Victorian Institute of Teaching, depending on the issues raised.
- Fully cooperating with any resulting investigation by an external agency.
- Protecting any student connected to the child safety incident or concern until it is resolved and providing ongoing support to those affected.
- Taking particular measures in response to child safety incidents or concerns about an Aboriginal or Torres Strait Islander student, a student from a culturally and linguistically diverse background, a student with a disability, and other vulnerable students (such as students who are unable to live at home or students who identify as lesbian gay, bisexual, transgender or intersex).
- Sharing information with, or requesting information from, external people or agencies as permitted or required under the Child Information Sharing Scheme and/or the Family Violence Information Sharing Scheme.
- Securing and retaining records of the child safety incident or concern and Lakeside College's response to it.
- Taking broader actions to improve child safety at Lakeside College (including systemic reviews and resulting improvements).

There are a number of legal obligations that Lakeside College and representatives of Lakeside College must follow when responding to child safety incidents or concerns. In addition to these legal obligations, Lakeside College also requires representatives of Lakeside College to respond to and to report certain child safety incidents and concerns to external authorities in situations where this is not required by law.

These legal and policy-based obligations, and their procedures, align with the Four Critical Actions/student Sexual Offending.

Critical Action One: Responding to Emergencies

1.1. Becoming Aware of a Child Safety Incident or Concern

representatives of Lakeside College may become aware of a child safety incident or concern through:

- Witnessing a child safety incident.
- Observing:
 - Key indicators of child abuse or other harm in a child or young person.
 - Conduct towards a child or young person by an adult that breaches the Child Safe Codes of Conduct (if the adult is associated with Lakeside College) or is otherwise indicative of child abuse or other harm.
- Being told about a child safety incident by the child or young person themselves (a disclosure), directly or indirectly through assignments, artwork or other means.
- Being told about a child safety incident or concern by a third party, such as a friend, parent/carer, other family member or other person (including as part of complaint).

- Being told, by a former student, about an historical child safety incident that occurred at or involved Lakeside College or its staff, volunteers or contractors, (including as part of a complaint).

For detailed guidance on how to manage each of these situations, refer to the school guide PROTECT Identifying and Responding to All Forms of Abuse in Victorian Lakeside Colleges.

https://www.education.vic.gov.au/Documents/about/programs/health/protect/ChildSafeStandard5_SchoolsGuide.pdf

1.2. Responding to an Emergency

If a student has just been or is at immediate risk of being harmed, all representatives of Lakeside College must ensure their safety by:

- Separating alleged victims and others involved.
- Administering first aid.
- Calling 000 for urgent medical assistance or Police assistance to address immediate health and safety concerns.
- Briefing the delegated Senior Child Safety Officer to be the future liaison with the Police on the matter.

When a child safety incident occurs at Lakeside College or at a Lakeside College event, all representatives of Lakeside College must preserve evidence of the incident, if it is safe to do so, by:

- Environment: do not clean up the area and preserve the sites where the alleged incident occurred.
- Clothing: take steps to ensure that the person who has allegedly committed the abuse and the child who has allegedly been abused remain in their clothing. If this is not possible, ensure the clothes are not washed, handled as little as possible and stored in a sealed bag.
- Other physical items: ensure that items such as weapons, bedding and condoms are untouched.
- Potential witnesses: reasonable precautions must be taken to prevent discussion of the incident between those involved in or witnesses of the alleged incident.

1.3. Failure to Protect/Duty to Protect

In Victoria, it is a crime if a person who occupies a position within or in relation to Lakeside College:

- knows that there is a substantial risk that:
 - a child (aged under 16) who is under the care, supervision or authority of Lakeside College
 - will become a victim of a sexual offence committed by an adult associated with Lakeside College and;
- has, by reason of their position, the power or responsibility to reduce or remove that risk and;
- negligently fails to reduce or remove that risk.

This criminal offence is known as “Failure to Protect” and, in Lakeside College context, it covers failures to protect a student aged under 16 from sexual abuse by representatives of Lakeside College who are adults (students aged 18 or over and parents/carers are not “adults associated with Lakeside College” for the purposes of the Failure to Protect Offence).

Lakeside College also has a common law duty to protect all students from reasonably foreseeable risks of harm, including risks of all types of child abuse or other harm that may

arise from all people associated with Lakeside College (including representatives, students aged 18 or over, parents/carers and other family members of students).

To help representatives meet both their Failure to Protect and Duty to Protect obligations, Lakeside College requires that:

(a) If a representative of Lakeside College knows that:

- any adult associated with Lakeside College (including Staff, Volunteers, Contractors, students aged 18 or over, parents/carers and other family members of students). poses a substantial risk of sexually abusing a student or a reasonably foreseeable risk of any form of child abuse or other harm to a student.

(b) They must:

- Take any actions to reduce or remove that risk that are within their power or responsibilities to take.
- Report the matter to the Principal (or, if the adult who poses the risk is the Principal, to the Chair of Lakeside College Board).
- Follow their obligations to make appropriate external reports as listed below.

Actions that could be taken to protect students include, but are not limited to:

- Immediately removing the person from contact with students.
- Ensuring that the person is not left alone with a student.
- If the person is a parent, not allowing them to act as a parent volunteer or to attend Lakeside College events.

Critical Action Two: Report (Internally and to Authorities)

2.1. Internal Reporting of Child Safety Incident or Concerns

Lakeside College requires that all representatives of Lakeside College must report any and all child safety incidents or concerns involving our students (including those involving students aged 18 or over) to a Child Safety Officer or the Principal.

The Lakeside College Board Directors must make any internal reports directly to the Principal. The Principal must advise Lakeside College Board Directors, in writing, of the actions that Lakeside College has taken or will take in response to their report within three business days after receiving the report.

If a matter involves the Principal, the internal report must instead be made to Lakeside College Board Chair and/or the LEVNT Executive Director. The Chair and the Principal also have reporting obligations to the LEVNT Executive Director.

2.2. Mandatory Reporting to Child Protection

Although everyone has a moral and social responsibility to report concerns about child abuse or other harm, some professionals are legally required to make a report to DFFH Child Protection in certain circumstances.

DFFH Child Protection has a responsibility to provide child protection services for all children and young people under the age of 17 years, or where a protection order is in place, for children under the age of 18.

The main functions of DFFH Child Protection are to:

- Receive reports from people who believe that a child is in need of protection or have significant concerns about the wellbeing of a child.

- Provide consultation and advice to people making reports.
- Investigate matters where it is believed that a child is at risk of significant harm.
- Refer children and families to services that assist in providing for the ongoing safety and wellbeing of children.

2.2A. Who Are Mandatory Reporters at Lakeside College?

At our Lakeside College, the following people are Mandatory Reporters:

- Victorian Institute of Teaching (VIT) registered teachers, including principals.
- The Principal.
- Lakeside College staff who have been granted permission to teach by the VIT.
- Nurses.
- Police officers.
- Registered psychologists.
- People in religious ministry, including Pastors.
- Lakeside College counsellors including staff who provide direct support to students for mental, emotional, or psychological wellbeing, including (but not limited to) Lakeside College health and wellbeing staff, primary welfare officers, student wellbeing coordinators, mental health practitioners, pastors, and student Support Services staff.

Representatives of Lakeside College in the above categories are Mandatory Reporters regardless of whether they are engaged by Lakeside College as a staff member, volunteer or contractor.

2.2B. When Must a Mandatory Report be Made?

A Mandatory Report must be made if – during the course of their professional work or carrying out duties of their office, position or employment – a Mandatory Reporter:

- forms a belief on reasonable grounds that a child who is aged under 17 (or who is aged 17 but is under a child protection order) is “in need of protection” because:
 - The child has suffered or is likely to suffer significant harm as a result of physical injury or sexual abuse and;
 - The child’s parents have not protected or are unlikely (including if they are unable) to protect the child from the harm.

Mandatory Reporters must make their report to DFFH Child Protection “as soon as practicable” after forming their belief on reasonable grounds.

2.2C. What is a Belief on Reasonable Grounds?

The concept of a “belief on reasonable grounds” requires you to consider whether another person, when faced with similar information, would also draw the same conclusion. It is a low threshold.

You may have a belief on reasonable grounds, that a Mandatory Report should be made, if:

- You witness the physical or sexual abuse of a child.
- A child tells you that they have been physically or sexually abused.
- A child tells you that they know someone who has been physically or sexually abused.
- Someone who knows the child tells you that the child has been physically or sexually abused.
- A child shows physical or behavioural signs of being physically or sexually abused.

2.2D. How to Make a Mandatory Report

Mandatory Reports can be made either to DFFH Child Protection or to the Police.

If you have contacted the Police, either as a result of Responding to an Emergency above or Reporting to Police below, then you have made your Mandatory Report.

If you have not contacted Police, you must report to DFFH Child Protection. You must do this by:

- During business hours (8:45am-5:00pm, Monday to Friday), telephoning the Child Protection intake service for the local government area where the child resides, listed at <https://services.dffh.vic.gov.au/child-protection-contacts>.
- After hours, telephoning DFFH Child Protection on 13 12 78.

2.2E. Mandatory Reporting and Other External Reports

Where Lakeside College is aware of or makes a Mandatory Report, Lakeside College must also notify the VRQA if the alleged abuse or other harm relates to an international student and Lakeside College has issued a Confirmation of Appropriate Accommodation and Welfare (CAAW) letter in relation to that student, thereby assuming responsibility for approving the student's accommodation, support and general welfare.

2.3. Non-Mandatory Reporting to Child Protection

Under the law, anyone can report the following to DFFH Child Protection:

- Significant concerns for the wellbeing of a child aged under 17 (wellbeing reports).
- A child aged under 17 who the person believes on reasonable grounds to be in need of protection (protective intervention reports).
- A child (aged under 18 who the person believes on reasonable grounds is in need of therapeutic treatment because they are exhibiting sexually abusive behaviours (therapeutic treatment reports).

For example, persistent family violence or parental substance misuse, psychiatric illness or intellectual disability that is impacting on a student's safety, stability or development.

We refer to these reports as "Non-Mandatory Reports to Child Protection".

All of these reports are voluntary under the law. This means that all staff, students, parents/carers, external education providers, contractors, volunteers or other community members who have concerns that a child may be subject to abuse or other harm can report to DFFH Child Protection, or they can contact one of Lakeside College's Child Safety Officers.

However, the Four Critical Actions/student Sexual Offending Four Critical Actions require that representatives who are staff members (including those who are not Mandatory Reporters) must make wellbeing reports, protective intervention reports and therapeutic treatment reports to DFFH Child Protection (or, in some circumstances, to the Police or Orange Door).

Therefore, it is Lakeside College's policy that wellbeing reports, protective intervention reports and therapeutic treatment reports must be made by representatives who are staff members to either DFFH Child Protection, Police or Orange Door.

For guidance on the different kinds of Non-Mandatory Reports and when to report/who to report to/how to report, refer to the protocol PROTECT Identifying and Responding to All Forms of Abuse in Victorian Schools and the School's Non-Mandatory Reporting to Child Protection Policy and Procedures.

Child and Family Information, Referral and Support Teams (Orange Door) were introduced to give families an opportunity to obtain family services earlier at their own request or following a referral from others, including Lakeside College staff.

Orange Door ensures that vulnerable children, young people and their families are linked effectively to relevant services. Orange Door is staffed by family services practitioners who

are experienced in assessing the needs of vulnerable children and their families. Orange Door teams work closely with community-based DFFH Child Protection workers.

The role of Orange Door includes:

- Providing a point of entry to a local network of family services.
- Receiving reports about vulnerable children where there are significant concerns about their wellbeing.
- Undertaking an initial identification and assessment of the risks to the child and the child's needs in consultation with DFFH Child Protection.
- Identifying appropriate service responses for families.

2.4. Failure to Disclose: Mandatory Reporting (of Sexual Offences Against Children) to Police

Victorian law requires that any adult (a person aged 18 or over) who forms a reasonable belief that a sexual offence has been committed by another adult against a child aged under 16 must report that information to the Police, except in certain circumstances.

We call this "Mandatory Reporting (of Sexual Offences Against Children) to Police". Failure to do this is a criminal offence known as "Failure to Disclose".

Who Must Make a Mandatory Report (of Sexual Offence Against Children) to Police?

Any adult at Lakeside College, including all representatives who are adults, must report to Police when they have the required belief.

When Must a Mandatory Report to Police be Made?

Representative must make these reports when they have a reasonable belief that:

- An adult (including a staff member, volunteer, contractor, parent/carer or any other adult) has committed a sexual offence against a person who, at the time of the offence, was aged under 16 (including but not limited to current or former students).

It does not matter whether the other adult is associated with Lakeside College.

Sexual offences committed against a child aged under 16 by a student at Lakeside College aged under 18 do not fall under the Failure to Disclose offence. However, this must still be reported to Police under Lakeside College policy (see Non-Mandatory Reporting to Police below).

What is a Reasonable Belief?

A "reasonable belief" is formed if another person in the same position would have formed the same belief on the same grounds.

A "reasonable belief" might be formed when:

- A child tells you that they are being or have been sexually abused.
- A person aged over 16 tells you that they were sexually abused when they were aged under 16.
- A child tells you that they know someone who is being or has been sexually abused (sometimes the child may be talking about themselves).
- Someone who knows a child tells you that the child is being or has been sexually abused.
- Signs of sexual abuse lead you to believe that a child is being or has been sexually abused.

How to Report to Police

- In emergencies, or if the crime is happening now or has just happened and the suspected offender may still be in the area: call 000.
- All other matters: call your local police station, the details of which you can find here.

2.5. Non-Mandatory Reporting to Police

The Four Critical Actions/student Sexual Offending Four Critical Actions require, and therefore it is Lakeside College policy, that all representatives of Lakeside College must report the following to Police, even though this is not required by law:

- Sexual offences committed by a student aged under 18 against any other person (see Responding to student Sexual Offending below).
- Concerns for a student's immediate safety (see Responding to an Emergency above).
- Knowledge or suspicions that a student aged 18 or over is being abused or harmed, but only if the student consents to the report.
- Where a student is partaking in illegal activity that is extreme in nature or poses a high risk to the student (see Responding to Other Concerns About the Wellbeing of a student below).

2.6. Reportable Conduct

Victorian law requires that the "head" of Lakeside College report to the Social Services Regulator (SSR) any allegation that an "employee" of Lakeside College (defined below) has committed "Reportable Conduct" or misconduct that may involve Reportable Conduct (a reportable allegation). They must also conduct an appropriate investigation into the matter and report the outcome to the SSR.

SSR is an independent statutory body that promotes improvement in policies and practices affecting the safety and wellbeing of Victorian children and young people.

SSR is responsible for administering the Reportable Conduct Scheme, which includes:

- Supporting and guiding organisations that receive allegations in order to promote fair, effective, timely and appropriate responses.
- Independently overseeing, monitoring and, where appropriate, making recommendations to improve the responses of those organisations.

The "head" of Lakeside College is the Principal. Lakeside College Board have authorised the Principal to undertake the following functions required under the Reportable Conduct Scheme, to assist them in meeting their obligations:

- Notifying and updating the SSR of reportable allegations about Lakeside College's employees.
- Ensure investigations are undertaken into all reportable allegations made against Lakeside College's employees.
- Comply with all obligations of the "Head" of Lakeside College under the Reportable Conduct Scheme.

What is Reportable Conduct?

Reportable Conduct is defined in Additional Definitions, above.

Who is an Employee?

For the purposes of the Reportable Conduct Scheme, an employee is anyone aged 18 or over who is:

- Employed by Lakeside College (i.e., all adult staff members).
- Engaged by Lakeside College to provide services as a volunteer, contractor, office holder or other officer (i.e., all adult Volunteers and all adult Contractors).

It does not matter whether their work or activities relate to or involve providing services to children.

Internal Reporting of Reportable Conduct

To enable the Principal to fulfil their authorised obligations and to meet their legal obligations under the Reportable Conduct Scheme, Lakeside College requires that those representatives who are Lakeside College staff (including all staff members and Direct Contact Contractors) and all Volunteers (including Lakeside College Board Directors) who:

- Form a reasonable belief that;
- An employee at Lakeside College has engaged in Reportable Conduct or misconduct that may involve Reportable Conduct
- Must immediately report their concerns to the Principal
- if the allegation involves the Principal report to Lakeside College Board of Directors Chair and/or LEVNT Executive Director

They must also consider whether they are required to make a Mandatory or Non-Mandatory Report to DFFH Child Protection, a Mandatory or Non-Mandatory Report to Police, take any other action or make any other external reports.

Any other Representative (e.g. Regular and Casual Contractors) can also report concerns about reportable conduct by a Lakeside College employee to the Principal (or Lakeside College Board Chair and/or the LEVNT Executive Director if the allegation involves the Principal).

Any Representative can also or instead make a report directly to the SSR, by calling 1300 78 29 78 or emailing contact@SSR.vic.gov.au.

Lakeside College's Response to Reportable Allegations

When they become aware of a reportable allegation (whether through receiving an internal report of Reportable Conduct, through receiving a complaint from a student, parent/carer or anyone else, or through any other means), the Principal (or Lakeside College Board Chair and/or the LEVNT Executive Director if the allegation involves the Principal) must:

- Notify the SSR as soon as possible, and no later than 3 business days after becoming aware of the reportable allegation.
- Report the matter to Police if the reportable allegation involves possible criminal conduct.
- Take any necessary interim action to ensure the safety and wellbeing of the child/ren involved and students at Lakeside College.
- Ensure that an appropriate internal investigation is conducted into the reportable allegation (subject to Police advice, if the matter has been reported to Police, and to consultation with DFFH Child Protection, if the matter has been reported to DFFH Child Protection) and notify the SSR of the person who will be conducting the internal investigation.
- Provide the SSR with an update about Lakeside College's response to the reportable allegation within 30 days of becoming aware of it.
- If, as a result of the internal investigation, a finding is made that the reportable allegation is "substantiated", report this to relevant regulators such as the Victorian Institute of Teaching or Working With Children Check Victoria and, if the finding involves a criminal offence, to Police if a report has not already been made.
- Decide what, if any, measures should be put in place to minimise any further risk of harm to students at Lakeside College.
- Notify the SSR of the outcome of the internal investigation as soon as practicable after it has concluded.

2.7. Teacher Misconduct that is Reportable to the Victorian Institute of Teaching (VIT)

The Victorian Institute of Teaching (VIT) is an independent statutory authority for the teaching profession, whose primary function is to regulate members of the teaching profession.

Registered teachers in Victoria are exempt from the Working with Children Check (WWCC) scheme. To align teacher registration with the WWCC scheme, Victorian law requires that registered teachers notify the VIT if they are charged with, committed for trial for, or convicted or found guilty of certain criminal offences (that accord with those relevant to Working with Children Checks) or if they have been issued with a negative notice in relation to the Working with Children Check.

Victorian law also requires that Lakeside College notify the VIT if it becomes aware that a teacher has been charged with, or convicted or found guilty of, these criminal offences or has been given a negative notice.

Lakeside College must dismiss or remove from its employment or engagement any teacher who has been convicted or found guilty of these criminal offences or been given a negative notice.

Lakeside College must also notify the VIT if Lakeside College has taken any action against a registered teacher in response to allegations that raise concerns about the teacher's fitness to teach.

To enable Lakeside College to fulfil its obligations, it requires that:

- representatives who are registered teachers must inform the Principal (or, if they are the Principal, Lakeside College Board Chair and/or the LEVNT Executive Director) if they are charged with, committed for trial for, or convicted or found guilty of a relevant offence or if they have been given a negative notice in relation to a WWCC.
- All representatives who are staff members must immediately report to the Principal (or, if the incident or allegation involves the Principal, to Lakeside College Board Chair and/or the LEVNT Executive Director) any incident or allegation that raises concerns about a teacher's fitness to teach.

2.8. Responding to Sexual Behaviour in Children and to student Sexual Offending

Knowing how to identify and respond to all sexual behaviour in students, whether it be age-appropriate, concerning, harmful or student sexual offending, helps representatives of Lakeside College to support the development of healthy sexuality and protect students from abuse and other harm.

Recognising and Responding to Sexual Behaviour in Children

Lakeside College references the True Traffic Lights® Framework to enable representatives to identify, recognise and respond to all forms of sexual behaviour. The Traffic Lights® Framework categorises sexual behaviour as green, orange or red light. As a general guide:

- Red light sexual behaviours are those that are problematic or harmful, including forceful, secretive, compulsive, coercive or degrading sexual behaviours. These behaviours signal the need to provide immediate protection and follow up support.
- Orange light sexual behaviours are those that are outside normal behaviour in terms of persistence, frequency or inequality in age, power or ability. These concerning behaviours signal the need to monitor and provide extra support.

- Green light sexual behaviours are those that are normal, age-appropriate, spontaneous, curious, mutual, light-hearted and easily diverted experimentation. These behaviours provide opportunities to talk, explain and support.

All green, orange and red light behaviours require some form of action and support.

Most red light (harmful) sexual behaviour by a student aged 10 or over that is directed at another person would be considered student sexual offending. Some orange light (concerning) behaviours could also be student sexual offending. Orange and red light behaviours may therefore require external reporting, such as Mandatory or Non-Mandatory Reporting to Child Protection or Non-Mandatory Reporting to Police above.

To enable Lakeside College to respond appropriately to students with concerning or harmful sexual behaviour, it requires that representatives who are staff members, Direct Contact Volunteers and Direct Contact Contractors must report orange light and red light sexual behaviours to a Child Safety Officer. Contact details for our Child Safety Officers are set out in the Responsibilities section, above.

Responding to student Sexual Offending

student sexual offending refers to sexual behaviour that:

- Is led by a student aged 10 or over;
- Is directed at another person and;
- Amounts to a sexual offence.

Lakeside College requires that, when representatives who are staff members, Direct Contact Volunteers and Direct Contact Contractors become aware of, or suspect, student sexual offending, or that a student is at risk of perpetrating or suffering student sexual offending, they must follow the student Sexual Offending Four Critical Actions.

The Student Sexual Offending Four Critical Actions requires that incidents of or concerns about student sexual offending must be reported to Police, and that additional reports must be made, if relevant, to DFFH Child Protection or Orange Door.

- In emergencies, or if the student sexual offending is happening now or has just happened and the student offender may still be in the area: call 000.
- All other matters: call your local police station, the details of which you can find here.

For guidance on identifying and responding to student sexual offending, refer to the protocol PROTECT Identifying and Responding to student Sexual Offending.

2.9. Responding to Other Concerns About the Wellbeing of a student

Any concerns about the wellbeing of a student, regardless of whether it has been caused by abuse or other harm, will be taken seriously and acted upon.

Lakeside College and representatives who have students under their care owe a duty of care to all students at Lakeside College to ensure that they feel safe and are supported at Lakeside College.

Concerns about the wellbeing of a student, that do not appear to be the result of abuse or other harm, may still be reported by representatives of Lakeside College to:

- Internally, one of the Child Safety Officers.
- Victoria Police.
- DFFH Child Protection.
- Orange Door.

Depending on the age of the student and the nature of the concern.

Lakeside College will also consider whether a referral to a support service may assist.

2.10. Child Safety Record Keeping

All internal and external reports of child safety incidents and concerns, as well as any other responses by Lakeside College must be recorded using PROTECT Recording your actions: Responding to suspected child abuse - A Template for Victorian Schools or, if the matter involves student sexual offending, PROTECT Responding to Suspected student Sexual Offending: Template for all Victorian Schools.

https://www.education.vic.gov.au/Documents/about/programs/health/protect/PROTECT_Responding_TemplateSchools.pdf

representatives who are staff members must complete the relevant sections of these forms. In the case of representatives who are volunteers or contractors, this may instead be done by or with the assistance of a Child Safety Officer or the Principal. Completed forms must then be provided to a Child Safety Officer or the Principal.

As the various responses of Lakeside College occur, a Child Safety Officer or the Principal or Board Chair must record these in the relevant sections of the form.

Critical Action Three: Contact Parents/Carers

3.1. Communicating with Parents/Carers About Internal and External Reports

It is usually critical that the parents/carers of a student who is the subject of a child safety incident or concern are notified as soon as practicable when an internal report has been received and/or that an external report has been or will be made. This enables the student's parents/carers to take steps to prevent or limit their child's exposure to further abuse or other harm and ensure that their child receives the support that is needed. However, this may not be appropriate in all circumstances.

- If a report has been or will be made to DFFH Child Protection or Police, then the Principal or Senior Child Safety Officer must seek advice from DFFH Child Protection or Police (depending on who the report has been made to) before contacting parents/carers. They will advise whether it is appropriate to contact parents/carers at this stage and if so, what information can be shared with the parents/carers.
- If the matter involves an internal investigation of Reportable Conduct, then by law, the Principal (or Lakeside College Board Chair and/or the LEVNT Executive Director if the matter involves the Principal) can share information about the progress of the investigation, its findings and recommendations, and actions taken, with the child and their parents/carers. They must take into account a number of factors when deciding whether, to what extent, and at what point in the investigation, information about the matter should be shared with the child and their parents/carers.

Where information about an external report can be shared with parents/carers, the Principal must make sensitive and professional contact with the parents/carers as soon as practicable after the child safety incident or concern occurred or arose.

Critical Action Four: Provide Support

4.1. Support for students, Families and representatives Following Child Safety Incident or Disclosure

Supporting students

Ensuring a student feels safe and supported following an incident is of critical importance to our Lakeside College. Lakeside College employs a range of measures to support students affected by a child safety incident or concern (including students making reports), depending on the particular circumstances of the matter and of the student and their family:

- Child Safety Officers may work with the student and their family to develop a student Wellbeing Support Plan, including academic support.
- Support strategies that could be considered for students and/or their families might include offering or organising referrals to internal or external support, such as Lakeside College counsellor, family counsellor, bi-cultural workers and/or translators, or an external support agency and/or child advocacy organisation which specialises in supporting children and young people impacted by abuse or other harm.

Former students who disclose historical child safety incidents or concerns from their time at Lakeside College are also offered similar support by Lakeside College.

Supporting representatives

Witnessing a child safety incident or receiving a disclosure of abuse or other harm can be a distressing experience for the representatives involved. Lakeside College assists impacted representatives to access necessary support.

Supporting our Lakeside College Community

Key principles that we apply in the design of policy, procedure, interventions, support and reporting in our Child Safety Program are to ensure we:

- Promote the cultural safety of Aboriginal or Torres Strait Islander children and young people.
- Promote the cultural safety of children from culturally and linguistically diverse backgrounds.
- Promote the safety of children with any form of disability.

student Awareness

Lakeside College is committed to the protection of all children and young people from all forms of child abuse and other harm. It is important all our students are educated on how to raise any concerns and we raise their awareness of child safety concerns and concerning behaviours to report. We have designed and are implementing a comprehensive child safety program curriculum with age-appropriate education and awareness programs. This curriculum further supported by our actions and processes empower our students to have a voice and to take action for their own care.

Organisational Duty of Care

Section 91 of the Wrongs Act 1958 (Vic) imposes a duty of care on Lakeside College, as an organisation, to take reasonable precautions to:

- Prevent the physical or sexual abuse of a child under its care, supervision or authority.
- By an individual associated with Lakeside College.

If a victim of physical or sexual abuse, that is alleged to have occurred at Lakeside College or to have involved our Staff, Volunteers or Contractors, brings a negligence claim against Lakeside College, a court will presume that Lakeside College breached its duty of care unless Lakeside College can prove that we took reasonable precautions to prevent the abuse.

Reasonable precautions to prevent the physical or sexual abuse of students at Lakeside College may include:

- Conducting employment screening and reference checking.
- Providing supervision and training to Staff and relevant Volunteers and Contractors.

- Implementing systems to provide early warning of possible sexual or physical abuse by Staff, Volunteers and Contractors.
- Performing random and unannounced inspections to deter misconduct.
- Encouraging children and adults to report to Lakeside College and/or external authorities any signs of inappropriate behaviour.
- Implementing improvements following a review of our policies and procedures, either as part of our regular review process or after a particular child safety incident.

4.2. Documenting Reasonable Precautions to Prevent Physical and Sexual Abuse

Records that document the actions taken by Lakeside College in response to child safety incidents and concerns, and that document our review and improvement processes, are kept by Lakeside College, to assist in demonstrating reasonable precautions taken by Lakeside College to prevent the physical or sexual abuse of its students.

These records must be kept indefinitely.

Privacy and Confidentiality

Anyone who has access to information regarding a case of suspected child abuse or other harm must keep such information confidential and secure and must only disclose or discuss this information with those involved in managing the situation. Reports or referrals made to DFFH Child Protection or Orange Door are confidential and the reporter's identity is generally protected by law. Exceptions include if:

- The reporter chooses to inform the child or family of the report.
- The reporter consents in writing to their identity being disclosed.
- A court or tribunal decides it is necessary for the identity of the reporter to be disclosed to ensure the safety and wellbeing of the child.
- A court or tribunal decides the reporter is required to attend court to provide evidence.

The identity of the person who makes a report to the Police, including reports under section 327 of the Crimes Act 1958 (Vic) (Obligation to Report a Sexual Offence), will remain confidential unless:

- The person themselves discloses their identity or they consent in writing to their identity being disclosed.
- A court or tribunal decides that it is necessary in the interests of justice for the person's identity to be disclosed.

A person who makes a Mandatory Report in accordance with the CYF Act, or a report under the CWS Act (Reportable Conduct Scheme) will not be held liable for the eventual outcome of any investigation.

Procedure Compliance

Additional procedures to direct staff in compliance with Lakeside College reporting procedures:

Record Keeping

Staff must create and maintain records of any child safety incident, and actions taken in relation to responding to, reducing or removing the risks.

Staff members must document all concerns and observations in a confidential file. Notes and records must be accurate and contemporaneous. It is also important to record all actions taken. This process of documentation may occur over a period of time. These records must be retained indefinitely.

Privacy and Confidentiality

Information about child safety concerns and complaints is confidential and will be handled according to Lakeside College's Privacy Policy, except when this information must be disclosed by law (for example, under the Reportable Conduct Scheme).

Documentation and records must be stored securely to protect the privacy of all parties involved. Information about child abuse should remain confidential.

Lakeside College will not share information about a child safety concern with a child or student's family if Lakeside College considers this will create or increase a risk of harm to the child or student.

The identity of a person making a report is confidential, unless:

- The reporter chooses to inform the child, young person, or family of the report;
- The reporter consents in writing to their identity being disclosed;
- A court or tribunal decides that it is necessary for the identity of the reporter to be disclosed to ensure the safety and wellbeing of the child; or
- A court or tribunal decides that, in the interest of justice, the reporter is required to attend court to provide evidence.

Protection of Reporters

Any Staff member who makes a report in good faith in accordance with their reporting obligations:

- Will be supported by Lakeside College.
- Will be protected from victimisation.
- Will have their identity protected under confidentiality.
- Will not be penalised by Lakeside College for making the report.
- Will be protected from prosecution and liability.

Investigations

Before commencing an investigation under the Policy or this Procedure, the Principal will consult with relevant authorities, including Police, to determine whether Lakeside College can commence an investigation.

Further Actions Required to be taken by the Principal under the Reportable Conduct Scheme

Within 3 days of becoming aware of a Reportable Allegation, the Principal must make a notification to the SSR.

The Principal will appoint an investigator to conduct an investigation into the Reportable Allegation consistent with the requirements of the Reportable Conduct Scheme.

Within 30 calendar days after becoming aware of a Reportable Allegation, the Principal must provide the SSR with:

- Detailed information about the Reportable Allegation;
- Information about proposed disciplinary or other action to be taken in response to the allegation (if available at that time); and
- Any written submissions made by the Staff member, or about that disciplinary or other action (if available at that time).

As soon as reasonably practicable after the independent investigation has concluded, the Principal must provide the SSR with:

- A copy of the investigation findings and reasons;
- A copy of the investigation report produced by the investigator;
- Any documentation and evidence annexed to the investigation report; and
- Additional information about proposed disciplinary or other action to be taken in response to the allegation.

Evaluation

The Principal must ensure Lakeside College Board Directors and the LEVNT Executive Director is notified following any incident in relation to Reportable Conduct by a staff member and provided with high level de-identified information about the identification and response to child abuse and risk of harm to students, including reports made to a relevant regulator.

When Lakeside College's Board is notified following any incident in relation to child safety and wellbeing, Lakeside College Board must review and evaluate the Policy, this Procedure and child safety and wellbeing practices, including the effectiveness of risk controls and risk treatments. This should be confirmed as completed to the LEVNT Executive Director.

Child Information Sharing Scheme (CISS)

The CISS enables information sharing between Information Sharing Entities (ISE) to promote a child's wellbeing or safety. Information may be shared proactively or in response to a formal request.

The Principal will consider whether Lakeside College should disclose confidential information to another ISE about any person for the purpose of promoting the wellbeing or safety of a student, child or group of children. If the:

- Sharing of information would:
 - i. Promote the wellbeing and safety of a child; and
 - ii. Help the receiving ISE make a decision, assessment or plan, start or conduct an investigation, provide a service and or manage any risk to child safety and wellbeing; and
 - Information is not excluded information (that is, it cannot be shared under the CISS);
- The Principal will share that information.

The Principal will act consistently with Lakeside College's obligations under the CISS to speak with the student or child (when age-appropriate) and/or family (when appropriate, considering the risk of harm to the child) prior to sharing information.

Breaches

Staff must immediately report any breaches of this procedure to the Principal, or when on an excursion or Lakeside College trip, to the responsible CSO.

If Lakeside College becomes aware of a breach or suspected breach of this procedure it will take immediate steps to ensure the safety and wellbeing of any student or child who may be at risk.

Suspected breaches will be investigated in accordance with this procedure, the policy, and any relevant legislation (for example, the Reportable Conduct Scheme), and in a manner which is child-focused and provides procedural fairness. Lakeside College will consider all

child safety concerns or complaints in the context in which it occurred, and with reference to the Policy, the Child Safety Code of Conduct and other relevant Lakeside College policies and procedures to determine if the matter is a minor breach or a serious breach.

A serious breach by Lakeside College Staff may result in disciplinary action, up to and including termination of employment.

A breach by Volunteers or contracted service providers may result in the termination of the person's engagement with Lakeside College and the withdrawal of permission for them to be on Lakeside College premises.

At all times and in all decisions relating to a breach or potential breach of this Procedure, the Policy, or the Child Safety Code of Conduct, the safety of children and students is paramount.

Past students

Where an allegation of Child Sexual Abuse is made in respect of a past student, it will be dealt with in accordance with guidance provided by LEVNT. Action may also need to be taken under this procedure, the policy, or the Child Safety Code of Conduct if the allegation or disclosure relates to a current College staff member.

Suspicious, allegations and disclosures of historical child-related abuse or harm should be reported to the police. If an adult who says they were abused as a child does not want the matter reported to police, the adult's wishes should be respected. However, a de-identified report should be submitted to the police.

Child Safety Incident or Concern

This procedure use the phrase "child safety incident or concern" rather than the more limited concept of "child abuse". Child safety incidents or concerns can take many forms. These include not only "abuse" of a child or young person by their parents/carers, but also conduct by other people that can cause harm to a child or young person. The perpetrator may be a parent, carer, staff member, volunteer, contractor, another adult or even another child.

At Lakeside College, we define "child safety incidents or concerns" as:

- Incidents of or concerns about child abuse as defined in the Child Wellbeing and Safety Act 2005 (Vic) (CWS Act).
- Incidents of or concerns about other harm, defined below.
- Incidents of or concerns about Reportable Conduct as defined in the CWS Act.
- Incidents of or concerns about a breach of the Child Safety Code of Conduct, by staff, volunteers and contractors, no matter how minor the breach.
- Incidents of or concerns about child abuse or other harm of a student by another student or by another person while at Lakeside College or a Lakeside College event.

Key Contacts

Service	Contact Number
Victoria Police	000
DFFH Child Protection (West Division Metro) (Need to report to division where the child resides – for full list https://services.dffh.vic.gov.au/child-protection-contacts	1300 664 977
DFFH Child Protection (After Hours)	131 278

Social Services Regulator (SSR)	(03) 8601 5281
Orange Door	(03) 9329 4822
Department of Education and Training	(03) 9637 2000
LEVNT	(03) 9236 1250

Further Information

Requests for further information concerning any aspect of this procedure may be directed to the Principal.

Policy Awareness and Training

To ensure our Lakeside College Board is equipped with the knowledge required to make decisions in the best interests of student safety and wellbeing, and to identify and mitigate child safety and wellbeing risks in our Lakeside College environment the following training is to be undertaken:

The Board Directors trained at least annually. Training includes guidance on:

- Individual and collective obligations and responsibilities for implementing the Child Safe Standards and managing the risk of child abuse
- Completion of the Protecting Children: Reporting and other legal obligations (PROTECT) e-learn module
- Child safety and wellbeing risks in our Lakeside College environment
- Lakeside College child safety and wellbeing policies, procedures, codes and practices.

Lakeside College Employees

Lakeside College provides all employees with a copy of this procedure and will provide all employees with the opportunity to participate in child protection training annually.

Completion of the Protecting Children (Mandatory Reporting): Reporting and other legal obligations (PROTECT) e-learn module will be completed as part of new employee induction and at least annually.

All new employees must read this procedure and sign an acknowledgement that they have read and understood the procedure. All employees must participate in annual child protection training and additional training, as directed by the Principal. The training complements this procedure and provides information to employees about their legal responsibilities related to child protection and Lakeside College expectations, including: Mandatory reporting; Reportable Conduct; Working With Children Check; Professional boundaries.

Lakeside College is committed to communicating our child safety strategies to Lakeside College community through:

- Ensuring that key child safety and wellbeing policies are available on our website including the Child Safety and Wellbeing Policy, Child Safe Code of Conduct, and the Child Safety and Wellbeing reporting procedure
- Displaying PROTECT diagram and Child Safety Officer posters around Lakeside College
- Updates in our Lakeside College newsletter and our Lakeside College policy and parent portals

- Ensuring that child safety is a regular agenda item at Lakeside College leadership meetings, staff meetings and Lakeside College Board Director meetings.

Related Policies, Procedures and Legislation

Lutheran Education Policy Linkage

- Child Safety and Wellbeing Policy
- Child Safety Code of Conduct
- Staff Code of Conduct
- Privacy Policy
- Record Keeping, Retention and Destruction Policy
- Historical Sexual Abuse Policy

Related Legislative Instruments

- Children, Youth and Families Act 2005 (Vic)
- Child Wellbeing and Safety Act 2005 (Vic)
- Crimes Act 1958 (Vic)
- Education and Training Reform Act 2006 (Vic)
- Victorian Institute of Teaching Act 2001 (Vic)

Further Information

If you would like further information about the way Lakeside College manages its policy management framework, the first point of contact is with the relevant Risk & Compliance Officer.

Policy Control & Approval Information

Policy Category	Policy Risk Rating	Approver	Date Approved	Next Review
Child Safety	High	Board/Principal	2026	2027